ABN·AMRO				Damage report form for private fire insurance and related insurances			
Please read the explanatory n After you have filed in and sig and send the form to ABN AM	gned the form, remove the o	explanatory notes	, 8000 V	B Zwolle			
This damage report is rela	ted to the insurance of m	ıy					
Home	House conter	nts	🗌 Gla	iss [	Valuables		
Student Discount Page		kage		rchase protection insurance			
Number of the insurance certificate/policy			(pl	ease include copy of your c	credit card statement)		
Have you already called	Yes No D	ite			1		
us to report the damage?	W	/ho did you spea	k to?				
1 Policy holder							
Name							
Address							
Post code and town/city							
Private (mobile) telephone number			Telephone number during working hours				
E-mail address				ank account number o receive payment)			
2 The event							
2c What exactly hap	opened?						
2d Are there witness	ses?	Yes		No (state their names and addresses below)			
2e Did you report th	e incident to the police?	Yes		No			
Date of police report Address of police station	<u> </u>						
3 Extent of the damage							
Note the details of the lost	or damaged goods belo	w					
Object	Age	Purchase price		Reparation Costs	Current pric		

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Blad 1

4. Domoro to		nouse contents or gl				_			
			_	Truent					
4a Do you ov			Owner	Tenant	<b>—</b>				
		l in kind? ( <i>see explar</i>	natory notes)	Yes	No No	_			
5 Damage car									
		ns 5a to 5d if damage	e nas been caused	a by others					
5a Who caus	ed the damag	je?							
Name					Date of birth				
Address									
Post code and	d town/city								
5b Why do y	ou think they	are responsible?							
5c What is yo	our relationsh	ip to the person who	o caused the dam	age?					
5d Was the damage caused by a motor vehicle?									
Registration r	number								
Insurance con	nce company								
Policy number	er			1					
6 Other insu	rance policies			·'					
Is the object y	you want to c	laim for also covered	d partly or wholly	by another policy?	No Yes (please give o	details)			
Type of insur	ance								
Insurance cor	mpany								
Policy number	er			1					
Processing in	formation								
The information you provide may be processed in the Central Information system of insurance companies operating in the Netherlands, part of the CIS Foundation, located at Borderwijklaan2 2591 XR The Hague, www.stichtingcis.nl. This processing of personal information was registered with the Dutch Data Protection Authority on 9 August 2002 (report number 1029513).									
Declaration b	y policy hold	er							
- have not conc	ed all questions t cealed any partic the provision sta	ruthfully and to the best culars ating that all entitlement		; pire if they have stated any t	untruths				
Signature									
Place						0			
Date									
Name and sig	gnature	•			Appendices				
Space for ext	ra informatio	n							
Related to question	Extra inforn	nation							
BI	ad 2								

# **Explanatory notes** (Do not return this part)

To avoid delays in handling your claim it is important that you fill in the damage report form as completely and accurately as possible and that you remember to sign it. We therefore advise you to use the following explanatory notes when filling in the form. Please send all documents related to this damage (for example reports, police reports, etc) stating your name and package number or file number. We recommend that you make a copy of all documents for your personal records. After removing the explanatory notes, send the signed and completed form and original documents to ABN AMRO verzekeringen, Antwoordnummer 9000, 8000 VB Zwolle.

If you still have any questions when filling in the form call us at 0900-0024 ( $\leq 0.10$  per minute)

## **Explanatory notes**

# Question 1

Fill in the complete details here. If you have a contact person, state their name and telephone number and/or mobile phone number as well as their e-mail address if available.

Do not forget to fill in your bank account number

# Question 2

- 2b In addition to an accurate description, also state the full address of the place where the incident occurred
- **2c** If necessary, sketch the situation or explain it in more detail
- **2d** Please state the names and addresses of any witnesses
- **2e** Criminal acts (such as burglary, hit and run incidents) must always be reported to the police; if you have not received a copy of the police report, please state when and at which police station you reported the incident.

#### **Question 3**

If the damage is expected to be in excess of 750 EUR, we advise you to call us at telephone number 0900-0024 ( $\in$  0.10 per minute) because we may then engage the services of an external expert. If we are already handling your claim, please contact our claims handler, whose telephone number is in an attached letter.

### **Question 4**

- **4a** Please cross whatever is relevant
- 4b ABN AMRO's Payment in kind Damage service

You can use your Damage Service in the event of damage to your house, house contents or glass damage. Contact our insurance line at 0900-0024 ( $\in$ 0.10 per minute) and we will make sure that you will be contacted within 2 hours to make an appointment to repair the damage. The invoice will be sent to us directly. You do not have to arrange anything yourself or pay any bills or advances, and you are guaranteed expert reparations. We will settle any excess you may owe at a later date.

For more information, please contact us at 0900-0024 (€0.10 per minute)

### **Question 5**

If you answer these questions completely (if applicable) we may also be able to claim your excess amount in addition to the damage. If there is not enough space, use the back of the damage report form.

#### **Question 6**

Fill in the full details here (if applicable)

## **General information**

#### External expert

To examine the scope and circumstances of the damage it may be necessary to engage an external expert, who will then contact you. It is very important to inform the external expert of all information that is relevant to this claim in good time. Please note that involving an external expert does not automatically mean that your claim has been acknowledged. They may not say whether or not you will receive compensation. The final decision will be taken by ABN AMRO Verzekeringen after they have received the expert's report.

#### Second opinion

If you disagree with the external expert about the extent of the damage, your policy conditions entitle you to appoint a second expert, who will handle the claim on your behalf and discuss your claim with the first expert. These costs will be borne by ABN AMRO, unless the costs of the second external expert are higher than those of the first external expert. In that case, you will have to pay the difference.

Please remember to sign the damage report form.